

**WOLLATON AND LENTON ABBEY AREA COMMITTEE
11 NOVEMBER 2013**

6(a)

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Wollaton East And Lenton Abbey & Wollaton West
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Relevant Council Plan Strategic Priority: (you must mark X in the relevant boxes below)		
World Class Nottingham		
Work in Nottingham	X	
Safer Nottingham	X	
Neighbourhood Nottingham	X	
Family Nottingham	X	
Healthy Nottingham	X	
Leading Nottingham	x	
Summary of issues (including benefits to citizens/service users):		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities; • Community engagement; • Finance; • Safer theme – Crime and anti-social behaviour (ASB); • Neighbourhood theme – Cleansing and Environmental issues; • Working theme – unemployment rates; • Housing; • Community Protection; • Fire; • Health Theme – local health priorities. 		

Recommendation(s):
1 to note and comment on the Ward Performance reports for Quarter 3, 2013/14.

1. BACKGROUND

- 1.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 1.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 1.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team’s Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 1.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 1.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

Crime: In September 2013 (compared with September 2012) all crime in the Wollaton East and Lenton Abbey Ward increase 15.3% (32 crimes) in auto crime, burglary, damage, threats and violence, despite a downward trend. In September 2013 Crime increased by 18.92% (7 crimes) compared with the same period in the previous year. The rate for all crime per 1,000 of population in the WELA ward is better than the average for the 20 wards.

Total number of crimes across both beats: for August and

September is 59 **Breakdown:**

Wollaton East & Lenton Abbey Ward Crimes	August 2013	September 2013
Burglary Dwelling	Total 10 Uni Park & LA 2 Hillside 8	Total 5 Uni Park & LA 2 Hillside 3
Burglary Other	Total 0	Total 3 Uni Park & LA 1 Hillside 2

Thefts of and from vehicle	Total 4 Uni Park & LA 3 Hillside 1	Total 9 Uni Park & LA 3 Hillside 6
Criminal Damage	Total 2 Uni Park & LA 1 Hillside 1	Total 4 Uni Park & LA 2 Hillside 2
ASB reported incidents	Total 15 Uni Park & LA 7 Hillside 8	Total 7 Uni Park & LA 5 Hillside 2

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team on 1st October 2013.

ASB: In September 2013 there were a total of 79 ASB calls Year To Date with a reduction of 4 calls as compared to the previous year. With 6 calls in September 2013, the Ward has the lowest rate per 1,000 of population of the 20 wards across Nottingham.

Crimes with a domestic flag remain constant at 3 for August and September 2013 and are up by 2 from September 2012.

Cleanliness of the Ward has increased to 96% which is excellent and well above the 'neighbourhood as clean as the city centre' benchmark target of 86%. In September 2013 across the year to date the Ward average was the 4th cleanest in Nottingham. There has been a decrease of 3 in **Graffiti** across the Ward with 7 incidents in June 2013. **Fly Tipping** across the Ward in September 2013 has seen an increase of 5 incidents to 7.

Unemployment: The Wollaton East and Lenton Abbey Ward is ranked 20th lowest out of 20 for all Wards with 127 people that are unemployed and claiming Job Seekers Allowance. There is no room for complacency however and Hope Nottingham are delivering an Employment Pathway for their volunteers. With NDO support there has been successful ongoing volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Housing: The ward has a 3 star rating. Letting voids have increased from 1 in 2010/11 to 3 in 2012/2013 with an increase in void to re-let time below current targets. There is only 1 empty property awaiting de-commissioning in the Ward. 100% of rent charged has been collected which is excellent. 96% of repairs have been completed on target. 0.5% of tenancies had to be ended by eviction

Community Protection: There was 1 Statutory Notice for Environmental and 1 suspended possession order for ASB issued in the Ward for September 2013 and no Fixed Penalty Notice (FPN) data available.

Fire: Even though incidents of Fire are low in the ward with only 1 fire In September 2013 involving a secondary refuse fire. With the Ward in 2012-13 ranking the lowest for All Fires (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

Health: Health data is not currently available for the ward. Gentle exercise sessions continue to be successful following funding secured from Decade of Better Health by Wollaton Park estate Over 50's Coffee Morning group supported by WELA NDO. These have attracted old and new members to the group and are already having a positive impact on citizens' health.

Key Successes:

Following a very well attended Councillor led Consultation meeting with residents from **Hawton Spinney and the surrounding area** to review current maintenance and discuss new Plans to further develop the wildlife habitat of the Conservation site with advice from Notts Wildlife Trust and Natural England. A new Maintenance and Development Plan for Hawton Spinney has been consulted on and agreed. This is now in place and Ward Councillors are being approached regarding using Ward Budgets to fund new shrubs and flora. A wider more representative group of citizens are now more involved and engaged in decision making and shaping the further development of the site.

Fun Day on Farndon Green – from a one-off large doorstep collection in Wollaton Park estate 17 fridges and 6 televisions were recycled and 59 small household WEEE Waste Electricals and Electronic items collected and recycled. Over 100 citizens took part in the event on 23rd August and over 23 partner organisations, services and small local businesses engaged with local residents providing information, advice, activities, consulting on local issues and projects, cakes, food, plants, smoothies and fun!

Sheila Roper Community Centre – The Management Committee have been continuing progress for the refurbishment of their kitchen and lobby space through NCH partners and hope this will be completed in time for Christmas events. With support from the Family and Community Team and NDO, new and existing volunteers following the success of the summer playscheme for Lenton Abbey children and families, have been running a new Afterschool Club since September and are running a playscheme in the October half term with a trip to Stonebridge City Farm.

Sutton Passeys Crescent Play Area- community engagement and consultation on the use and future development of the park continues at community meetings and events.

Budget Consultation – citizens in the ward are registering their priorities for the City Council's 2014/15 budget through the first phase of the community consultation using the online and paper surveys both individually and discussion at community meetings/ forums/ ward walks.

Neighbourhood Transformation Plans - are currently being developed with partners and will be monitored through the Neighbourhood Action Team meetings.

Xmas Lights Switch On – are currently being developed with citizens, partners and ward Councillors on 5th December on the Blossoms, Woodside Road, Lenton Abbey and on Sunday 8th December on Farndon Green involving local schools, community centres, churches and faith groups with school choirs and University bands, activities, information stalls, community consultation.

Area Capital and Public Realm Funds - new signage and replacement and new tree planting have been completed. Future planting is currently being planned for Hawton Spinney.

Issues:

Ongoing issues with parking both in Lenton Abbey and Wollaton Park estate due to street design. The first Phase of the Experimental Traffic Restriction Order (TRO) in Lenton Abbey has been in place since early October and its successful implementation and enforcement has effectively stopped people from parking on the grass verges in the controlled area on Woodside Road. This will stop damage to the grass verges. Further detailed development work and problem solving will be ongoing with Traffic Management and Highway Services consulting with NCH and other partners to formulate proposals for further Phases of the TRO in Lenton Abbey.

The results and possible proposals of the Traffic Survey in the Wollaton Park estate will be fed back for community dialogue and consultation at a future community meeting once detailed Ring Road proposals have been finalised and considered.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA and Local Action Group (LAG) meetings, NCH Area 7 Panel meeting, Sheila Roper Community Centre Management Committee, Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with resident led voluntary schemes and Family and Community Teams a new Afterschool Club has started and 2 Youth Clubs have been reviewed and re-launched to take account of more diverse interests and needs. Many Christmas events are planned by community centres, family and afterschool clubs and faith groups in both Lenton Abbey and Wollaton Park estate.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward priorities. There has been strong partnership working with Neighbourhood Services, NCH, Community Protection and City Services on patch operations on cleansing, alleyways and enforcements which have proved very effective. There are still ongoing cleansing challenges with student HMO's at the end of term but the additional HMO registration in Wollaton Park estate should improve contact with HMO landlords. Working with Equation (previously Nottingham Domestic Violence Forum) and NAT partners Domestic Violence, Drug, Alcohol, Substance, Mental Health, Child Abuse Referral Service Information Packs have been compiled and distributed to partner/ VCS organisations, community groups, faith organisations, libraries, Children's Centres etc across Wollaton East and Lenton Abbey ward.

Ward: Wollaton West NDO: Lyse-Anne Renwick

Crime: All Crime – 42 offences

Wollaton West statistics: For period the period August – September 2013. Levels of crime in the Wollaton West Ward have remained low during August and September 2013.

Breakdown:

Wollaton West Ward Crimes	August 2013	September 2013
Burglary Dwelling	1	2
Burglary Unoccupied Dwelling	0	0
Burglary Other	1	1
Thefts of and from vehicle	2	3
Criminal Damage	1	2
ASB	15	14

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team on 13th October 2013.

Cleanliness Index: The neighbourhood as clean as the city centre benchmark target on cleanliness is to achieve a score of 86% in every ward. Wollaton West Cleanliness index score is 97%. The index score is above the average of the city centre which is excellent.

Graffiti Reports: 2 incidents reported a decrease of 16. **Fly Tipping:** 2 incidents reported a decrease of 3.

Unemployment Rate: The ward is ranked 18 out of the 20 wards for unemployment in the city. Last quarter Wollaton West Ward unemployment was 207 this quarter is 196 a reduction of 11 which is very good news for the ward, unemployment is continuing to fall in the ward.

Community Protection: In August 2013 there was one court order issues. It was a Statutory Notices for environment.

Fire: In July 2013 there was 1 fire in Wollaton West which was a secondary grassland fire. The ward has seen a 50% increase in fires (1 fire) for the year to date compared to the same period last year.

Ward Priorities:

Theme	Priorities	Key Action	Outcome	Lead
Safer Neighbourhoods	Reduction of crime	Continue to	Support citizens to	Police
		monitor crime and antisocial behaviour. Proactive measures to continue in the reduction	be vigilant about reporting crime. Message to be reinforced at all LAG meetings. Visible Police presence in the neighbourhood	Locality Management

	Reduction of dog fouling	On going partnership working with citizens and Housing Association to report and monitor the situation	Reinforce message of reporting dog fouling at NAT and Community meetings.	Locality Management
Families	Continue the improvement of youth activities for young people	Increase youth activities for 13 – 19 year old youths	Youth consultation is being carried out in the ward. The first consultation event took place on 22 nd October with a further three more planned	Locality Management/Family & Community Team
Health	Continue to promote and encourage healthy lifestyle in the ward	Continue to support health walks and health activities	Health walks to continue on the Grangewood estate every Tuesday morning from 10:00am. After the successful launch last year of The Winter Warmer Event we have decide to hold another event this year on 28 th November with the offer of Free Health Checks, Police Beat Team, advice and information on how to stay safe, Benefit Advisors to offer advice and information about benefits. Other organisations are going to be at the event offering support and guidance.	Locality Management/Place for People Organisation/Park Ranger

Community

Engagement: Ward

Walks

Area/Estate	Date/Time	Meeting Point
Arleston Drive	6 th November, 1:00pm – 3:00pm	Meet outside of the co-op on Arleston Drive
Harrow Road	22 nd January, 1:00pm – 3:00pm	Meet at Wollaton Park Community Centre

Community Meetings:

Group	Date/Time	Venue
Wollaton Park Community Association Meeting	6 th November, 6:00pm	Wollaton Park Community Centre, Harrow Road
Wollaton Park Residents Meeting	20 th November, 7:30pm	Wollaton Park Community Centre, Harrow Road
Wollaton East and West joint LAG meeting	26 th November, 5:30pm	Wollaton Library
Friends of Wollaton Park Group Meeting	27 th November, 7:30pm	Wollaton Park Community Centre, Harrow Road
Wollaton Park Community Association Meeting	4 th December, 6:00pm	Wollaton Park Community Centre, Harrow Road
Wollaton Park Residents Meeting	18 th December, 7:30pm	Wollaton Park Community Centre, Harrow Road

Events Delivered:

Event	Lead Partners	Date/Time	Venue
Wollaton East LAG	Police, Central Locality Management	24 th September, 5:30pm	Wollaton Library, Bramcote Lane
Wollaton West LAG	Police, Central Locality Management	12 th September, 7:00pm	Kingswood Methodist Church, Lambourne Drive
Youth Consultation	Family & Community Team, Central Locality Management	22 nd September, 6:00pm	Bramcote Lane

Friends of Wollaton Park Group Meeting	Ward Councillors, Central Locality Group, Parks and Open Spaces	15 th October, 7:30pm	Wollaton Park Community Centre
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Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Wollaton West Christmas Lights Celebration	Ward Councillors, Communication & Marketing, Local Schools, Local Churches, Central Locality Management	4 th December, 5:15pm	Bramcote Lane Shops

Finance:

Ward Councillor Budgets:

Total Amount allocated this period: £15,000

Budget Remaining Unallocated £22,559 (inc of 2012 – 13 allocation)

Area Capital Fund:

Total Amount allocated this period £68.00

Budget Remaining Unallocated £74,037 (inc of 2013-13 allocation)

LTP: £56,637

Public Realm Allocation: £14,400

Others – Section 106, NCH Environmental, Other Funding: None this period

Key Successes:

Arleston Drive Parking Scheme

The scheme has been completed on time and to budget. The business and citizens surrounding the area are very pleased with the results. The two hour waiting bays restrictions outside the business are welcomed by the business and have reduced the parking problems.

Thanks to all of the Nottingham City Council team of officers, engineers and staff together with the citizens and business who made this scheme successful.

Issues: The Bramcote Lane Area 20mph Speed Limit Notification public advertisement proposals have taken place between 2nd October and 30th October 2013. The outcome of the proposal will be published once the consultation has been completed.

Events: A range of meeting and events have taken place this quarter including Wollaton West Community Meetings, Neighbourhood Watch, Friends of Wollaton Park.

NATs (Neighbourhood Action Team): – working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. Issues are youth engagement in the ward and environmental issues.

2. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.

2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3. OTHER OPTIONS CONSIDERED IN MAKING

RECOMMENDATIONS 3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

AND DISORDER ACT
IMPLICATIONS 5.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME

6. EQUALITY IMPACT ASSESSMENT

Not needed – report does not contain proposals or financial decisions.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS

REPORT 8.1 None